

Product Retirement Notice

PRN # 14 - 13

May 8, 2014

Honeywell Announces End of Life Plan for the CN50 Mobile Computer

This notice serves as formal communication of Honeywell Scanning & Mobility's intent to discontinue the manufacturing of the legacy Intermec CN50 mobile computer.

Reason for Retirement:

The CN50 has been in production for five years serving as a high performance, rugged computer in a small and light weight form factor. Aging component issues and the need to move the very large CN50 customer base to new technology has brought about the release of the CN51. The new CN51 combines the very successful CN50 form factor with new technology and is designed to meet the needs of the CN50's specific market and customer base. For additional information on the CN51, see the "[Recommend Migration Models](#)" paragraph below.

Regions Affected:

- Asia Pacific (AP)
- Latin America (LA)
- Europe, Middle East, India, Africa (EMEIA)
- North America (NA)

The dates listed below are based on the expected forecast for the CN50 through 2014. The actual dates could change if there's higher, unexpected demand for units. All new orders will be subject to product availability.

No new hardware or software upgrades are planned for the remainder of the CN50 production. As current CN50 models move closer to their end-of-build date, low selling configurations may be eliminated.

CN50 Retirement Timeline:

Last Stock Rotation Notice Date	Last date to request CN50 stock rotations	12/12/14
Final Stock Rotation Return Date	Honeywell must receive all stock rotation CN50 units by this date	02/12/15
Last Time Buy Date	Last date to order CN50 computers	02/14/15
Last Time Ship Date	Honeywell completes shipments on CN50 computers	05/14/15
Last 5 Year Service Contract Buy Date	Last date to order 5 year CN50 service contracts	12/31/14
Last 3 Year Service Contract Buy Date	Last date to order 3 year CN50 service contracts	12/31/16
Final Service Renewal Date	Last date to order CN50 service contract renewals	12/31/18
End of Service Date	Honeywell concludes CN50 spare parts sales and servicing of CN50 computers and accessories	12/31/19

Recommended Migration Models

Customers seeking a replacement to their CN50 mobile computers should consider migrating to the CN51. The CN51 is the most versatile mobile computer in its class allowing the choice of Android or Windows operating systems along with a large, 4" WVGA resistive multi-touch display, a power-packed 1.5GHz dual core multi-engine processor and state-of-the-art battery.

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The CN51 is rugged enough to withstand repeated 1.5m (5ft) drops to concrete across the operating temperature range with IP64 sealing. It also features best-in-class scanning, supports WWAN radio options with voice and data, Push-to-Talk, WLAN (802.11) radio options, and GPS with GLONASS support. **Also very important;** the CN51 is compatible with all of the CN50 accessories, except for the CN50 stylus and hand strap.

Tools for Successful Selling

The rugged CN51 complements the ultra-rugged CN70/CN70e, and combined with the Dolphin 70e Black and the Dolphin 60s, Honeywell's field mobility product line up has never been stronger. For additional information on the CN51, please reference the CN51 product pages on Insider:

PartnerNet Member Path (note: your Insider login and password are required)

Go to www.intermec.com. Click on **Partner Login** in the upper right hand corner of the main home page. Access Insider using your Insider login and password. Then, click on **Products > Computers > Handheld Computers > CN51 > Sales Resources tab**.

Contractual Agreements

Individual customer contractual agreements for these products are outside the bounds of this retirement notice. Honeywell will endeavor to support these agreements to the best of its abilities. Please contact your Honeywell representative for more information.

Service and Warranty

Honeywell will maintain our commitment to our customers by supporting and servicing discontinued product at all worldwide service centers throughout the life of all warranties in place, as long as the required parts are commercially available.

Contact

Honeywell Scanning & Mobility is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

Recommended Replacement Products

The following section endeavors to identify all configurations affected by the discontinuation of the CN50 and offer Honeywell computer replacement configurations. There is a possibility that some part numbers were missed in the list(s) provided on the next pages. Honeywell reserves the right to include omitted part numbers if they are related to the products listed, even if the part number is not specifically listed in this notice. Those omitted part numbers are subject to the terms specified within this document. If you are unsure of a specific part number, please contact your Honeywell representative for clarification.

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Existing CN50B Configurations Mapped to Closest CN51 Configurations for North America, LATAM, and ANZ

Current CN50B Configurations	New CN51 Configurations	Keyboard	WAN	Language	CN50 Imager	CN50 O/S	CN51 O/S	CN51 Imager	CN51 Camera
CN50BNU1EN20	CN51AN1KCF1W1000	Numeric	UMTS/HSUPA	English	EA21	WM6.1	WEH6.5	EA30	Y
CN50BNU1LP20	CN51AN1SCF1W3000	Numeric	UMTS/HSUPA	All	EA21	WM6.1	WEH6.5	EA31	Y
CN50BNC5EN20	CN51AN1KCF1W1000	Numeric	CDMA Sprint US	English	EA21	WM6.1	WEH6.5	EA30	Y
CN50BNC6EN20	CN51AN1KCF1W1000	Numeric	CDMA Verizon US	English	EA21	WM6.1	WEH6.5	EA30	Y
CN50BNU1EN21	CN51AN1SCF1W1000	Numeric	UMTS/HSUPA	English	EA11	WM6.1	WEH6.5	EA31	Y
CN50BNU1LP21	CN51AN1SCF1W3000	Numeric	UMTS/HSUPA	All	EA11	WM6.1	WEH6.5	EA31	Y
CN50BNC5EN21	CN51AN1SCF1W1000	Numeric	CDMA Sprint US	English	EA11	WM6.1	WEH6.5	EA31	Y
CN50BNC6EN21	CN51AN1SCF1W1000	Numeric	CDMA Verizon US	English	EA11	WM6.1	WEH6.5	EA31	Y
CN50BNU1E220	CN51AN1KCF1W1000	Numeric	UMTS/HSUPA	English	EA21	WEH6.5	WEH6.5	EA30	Y
CN50BNU1L220	CN51AN1SCF1W3000	Numeric	UMTS/HSUPA	All	EA21	WEH6.5	WEH6.5	EA31	Y
CN50BNC5E220	CN51AN1KCF1W1000	Numeric	CDMA Sprint US	English	EA21	WEH6.5	WEH6.5	EA30	Y
CN50BNC6E220	CN51AN1KCF1W1000	Numeric	CDMA Verizon US	English	EA21	WEH6.5	WEH6.5	EA30	Y
CN50BNU1E221	CN51AN1SCF1W1000	Numeric	UMTS/HSUPA	English	EA11	WEH6.5	WEH6.5	EA31	Y
CN50BNU1L221	CN51AN1SCF1W3000	Numeric	UMTS/HSUPA	All	EA11	WEH6.5	WEH6.5	EA31	Y
CN50BNC5E221	CN51AN1SCF1W1000	Numeric	CDMA Sprint US	English	EA11	WEH6.5	WEH6.5	EA31	Y
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